



TRAC-Guard shroud overview

The Supra® TRACcess® TRAC-Guard™ padlock is a Bluetooth®-enabled padlock that provides a flexible access management solution for remote site locations. The padlock can be mounted to most interior or exterior locations, such as cabinets, gates, fences, hatches, and covers.

The TRAC-Guard shroud helps protect against bolt cutters and hacksaws.

The instructions in this manual are applicable to the use of a Supra TRACcess TRAC-Guard padlock shroud. Supra is not responsible for replacing padlock components damaged or destroyed during installation.

Recommended: Install shroud on flat surface in well-lit area before using TRAC-Guard padlock in field. Be careful not to lose hex screw or pin.



Note: Shackle clearance with shroud reduced to 0.875 ±0.50 inches as per diagram on page 3.

Installing the shroud

Shackle must be removed before shroud can be installed. Follow the below directions to remove shackle.

Remove shackle

1. Use the shackle removal tool to rotate the hex screw **counterclockwise** until removed.



2. Tap or shake padlock until the pin that was held in place by the hex screw drops out.



Note: The first time a pin is removed may require vigorous tapping or shaking.

Release shackle, open padlock with eKEY

1. Turn on the padlock's Bluetooth by pressing the center of the cylinder's bottom and **simultaneously** rotating the cylinder either **clockwise** or **counterclockwise**.

Note: A LED at the bottom of the cylinder will flash green after Bluetooth has been successfully activated.

2. Open TRACcess eKEY app and select **Open Device**.

3. Enter **PIN** and **Access Code** if needed.

4. Select **Begin**.

5. Wait for success message to appear, then rotate padlock cylinder **clockwise** until shackle releases.

6. To remove shackle from padlock body, you may need to open the padlock with eKEY a second time.

Note: If shackle spring pops out, reinsert spring into shackle opening directly above hex screw opening.

Contact us

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Install shroud

1. Once shackle has been removed from padlock body, insert shackle into the opening on the long side of the shroud, as indicated below.



2. With shackle inserted into shroud, position the long side of the shackle directly over the shackle opening (above hex screw). Slide the shackle into the lock body until you hear it click into place.



3. Rotate shackle to align the short side of the shackle with opening. The short side should rest almost flush with the lock body as indicated below.



4. Insert pin (pointed end down) and insert hex screw. Use 5/64" allen wrench to tighten hex screw **clockwise**.

Note: If shackle is closed prior to pin reinsertion, reopen padlock using eKEY Open command.



5. Insert short side of shackle into opening, then press it all the way down to lock shackle into place.





Remove shroud

1. Activate Bluetooth and open lock (opens one side of the shackle).
2. Raise shroud and use allen wrench to remove screw (if necessary, tap padlock vigorously on hard surface to remove pin).



3. Activate Bluetooth and open padlock with eKEY a second time. Remove shackle completely.
4. Remove shroud. Reinstall shackle to padlock body, reinserting set pin and hex screw.

